

The Patch Primary School

Emergency and Critical Incident Management Plan 2019-2020



53 Kallista-Emerald Road, The Patch, VIC, 3792 03 9756 7463 / the.patch.ps@education.vic.gov.au

Department of Education and Training

Date Approved: 23/06/2020



Purpose

The purpose of this Emergency and Critical Incident Management Plan (EMP) is to provide a detailed plan of how this school campus will prepare and respond to emergencies and critical incidents that may impact on student and/or staff health, safety and well-being and/or school operations.

Context

Schools have the authority to activate their EMPs when an event warrants a response. Schools should know how to access multiple information sources including the VicEmergency app, https://www.emergency.vic.gov.au, emergency services and/or the Department of Education and Training.

All principals and key school staff should download the VicEmergency app on their phone with a watch zone around their school to receive alerts and information regarding hazards and incidents in their vicinity.

Should the principal or school be made aware of an emergency in the local area, the principal or nominated person will consult the following sources for information:

- 1. Call '000' for life-threatening or time critical emergencies.
- 2. Contact the Incident Support and Operations Centre (ISOC) on 1800 126 126.
- 3. Seek support from your region/regional Manager, Operations and Emergency Management or Emergency Management Support Officer if required.
- 4. Check the VicEmergency app or www.emergency.vic.gov.au for up to date information on warnings and incidents.
- 5. Contact your Senior Education Improvement Leader.
- 6. Check the Department of Education and Training web site for incident updates.



Distribution List

| Name | Position Title and Organisation Name | Communication Date |
|---------------------|---|--------------------|
| Debra Herrmann | Principal The Patch School | 23/06/2020 |
| Michelle Rayner | Assistant Principal The Patch School | 23/06/2020 |
| Madelyn Meyland | Office Manager The Patch School | 23/06/2020 |
| Karen Koelewyn | Business Manager The Patch School | 23/06/2020 |
| Peter Toender | Captain Kallista-The Patch Fire Brigade (CFA) | 23/06/2020 |
| Sgt Michael Aston | Sergeant Monbulk Police (VicPol) | 23/06/2020 |
| Kym Mallamaci | Municipal Emergency Response Co-ordinator Shire of Yarra Ranges | 23/06/2020 |
| Bronwyn Ruigrok | Program Coordinator - OSHClub Pty Ltd | 23/06/2020 |
| All School Staff | All School Staff | 23/06/2020 |
| Stacey Polkinghorne | TRY Australia - Kinder Provider | 23/06/2020 |
| Jo Rouse | TRY- The Patch Kinder Teacher | 23/06/2020 |
| Tradeflex | Cleaning Company | 23/06/2020 |



Facility Profile

| The Patch Primary School |
|--|
| 53 Kallista-Emerald Road, The Patch, VIC, 3792 |
| 03 9756 7463 |
| the.patch.ps@education.vic.gov.au |
| NORTH-EASTERN VICTORIA |
| Outer Eastern Melbourne Area |
| Yarra Ranges (S) |
| Central District |
| Yes |
| Category 2 |
| 8.30am to 4.30pm |
| 261 |
| 36 |
| 9 |
| No |
| Hall |
| Hall |
| Oval |
| |



| Typical method used for communications to school community | SMS / Email |
|--|-------------|
| Is this school has other services or users of the site? | Yes |

Other Services/Users of Site

| Service/User Name | Location | Number of Student or Visitor | Emergency Contact |
|---|--|---------------------------------|---|
| OSHClub | Hall, The Patch School, 53 Kallista Emerald Rd The Patch | 20 | 7.00am to 8.45am 3.00pm to 6.00pm Mon - Fri |
| The Patch Kinder TRY Australia | Main Building, The Patch School | 20-30 | Mon-Fri |
| Tradeflex | All buildings (cleaner) | 1 | 4:30pm - 9:30pm |
| Jaydo Constructions | Front of school - YVW works | 15 | 8am - 5pm |
| PROGRAMMED | Shelter in Place works | 10 | 8am - 4pm |
| Al from ALBETHERE Property Maintennace | Whole school, various tasks | 2 | Various days/hours |



Building Information Summary

Telephones (landlines)

| Location | Number |
|--|----------------|
| The Patch School | (03) 9756 7463 |
| All classrooms have telephone access. Internal phone directory provided. | |
| Kinder | (03) 9752 1835 |

Alarms

| Description | Location | Monitoring Company | Number |
|-------------|-----------|-----------------------|--|
| Fire | Staffroom | N/A | Switch the 'off' button |
| Intrusion | Each room | DET SSU | Panel in Resource Room in behind Principal's office. |
| Other | | | |

Utilities

| Description | Location | Service Provider | Location of shutoff Instructions |
|---------------|--|---------------------|--|
| Gas / Propane | Meter located next to entry gate. | Multinet | At meter located next to entry gate. Key located in key register |
| Water | Front of property close to 51 Kallista Emerald Rd (Gravel Car Park side) | Yarra Valley Water | Turn tap clockwise to tighten tap & shut off water supply |
| Electricity | Large cabinet at front of property. | SPAusnet | No access except by electrical industry key (key register in main switchboard) |



Sprinkler System

| Control Valve Location | N/A |
|-------------------------------|-----|
| Shutoff Instructions Location | N/A |

Boiler Room

| Location | West end of main building adjacent to Classroom 4 |
|----------|---|
| Access | Via Master Key 1 (MK1) |

Emergency Power System

| Туре | N/A |
|-------------------------------|-----|
| Location | N/A |
| Provides power to | N/A |
| Shutoff Instructions Location | N/A |

Building and Site Hazards

| Location | Number |
|--------------------|---|
| Fuel and chemicals | Store Room 78 at west end of main building |
| Cleaning products | Cleaner's store room next to unisex toilets in main building 'CLNR 23' SAMS Plan |

Additional Profile Information

| Additional Info | |
|-----------------|--|
| | |



Emergency Kit Checklist

| Checklist | Yes / No |
|---|----------|
| Student data and parent contact information (contained in EMP) | Yes |
| Student and staff with additional needs list (contained in EMP) including any student medications | Yes |
| Staff contact information | Yes |
| List of staff on the IMT | Yes |
| Facility keys | Yes |
| Standard portable First Aid Kit. Refer to First Aid Kits Contents Checklist | Yes |
| Whistle | Yes |
| Megaphone | Yes |
| Copy of facility site plan and EMP including evacuation routes | Yes |
| Red iPad to log into Sentral (Visitor/student sign in/out register) with charger | Yes |
| Excursions/Camps First Aid backpack | Yes |
| Internet ready smart phone with Radio 774, VicEmergency and other relevant apps (with Charger) | Yes |
| School General Medicine Tub AND EpiPen bags x 2 | Yes |
| Bottled Water (located already at Shelter in Place Exp Oct 2021) | Yes |
| Torch with replacement batteries & 1 Wind up torch. (located at Shelter in Place) | Yes |
| Daily Students Medication kept under front counter | Yes |



Review Emergency kit checked date

| Date emergency kit checked | 13/03/2020 |
|----------------------------|------------|
| Next check date | 01/09/2020 |

Drill Schedule

| School Term | Drill Type | Contact Person | Schedule Date | Actual Date |
|------------------|--|-----------------|---------------|-------------|
| Term 2 - 2020 | Gas Leak - Drill Observers checklist was forgotten | Debra Herrmann | 25/02/2019 | 27/02/2019 |
| Term 2 2019 | Shelter in Place (Bushfire) | Debra Herrmann | 27/06/2019 | 27/06/2019 |
| Term 4 2019 | Missing Person | Debra Herrmann | 03/09/2019 | 31/10/2019 |
| Term 1 - 2020 | Shelter in Place (Bushfire) COVID19 cancelled | Michelle Rayner | 17/03/2020 | |



First Aid Training

| Staff Member | Training Completed |
|-------------------|-------------------------------------|
| BLANDTHORN, Tania | Apply First Aid / CPR / Anaphylaxis |
| deVREEZE, Nina | Apply First Aid / CPR / Anaphylaxis |
| HERRMANN, Debra | Apply First Aid / CPR/ Anaphylaxis |
| HOLDEN, Jessica | Apply First Aid / CPR / Anaphylaxis |
| MCDONALD, Kellie | Apply First Aid / CPR / Anaphylaxis |
| MEYLAND, Madelyn | Apply First Aid / CPR / Anaphylaxis |
| RAYNER, Michelle | Apply First Aid / CPR / Anaphylaxis |
| RYAN, Nicola | Anaphylaxis |
| ALLAN, Deb | Apply First Aid / CPR / Anaphylaxis |
| MEYLAND, Madelyn | Anaphylaxis Supervisor Training |
| DE VREEZE, Nina | Anaphylaxis Supervisor Training |
| HUGHES, Vivien | Apply First Aid / CPR |
| MILLER, Sarah | Apply First Aid / CPR / Anaphylaxis |
| BURKE, Haley | Apply First Aid / CPR / Anaphylaxis |

Other Training Record

| Staff Member | Training Type | Date |
|--------------------|--|------------|
| RYAN, Nicola | Diabetes Glucagon Training/ Diabetes at School | 24/04/2019 |
| BLANDTHORN, Tania | Diabetes Glucagon Training/ Diabetes at School | 24/04/2019 |
| KAINBACHER, Judith | Diabetes Glucagon Training/ Diabetes at School | 24/04/2019 |
| MEYLAND | Diabetes at school | 04/02/2020 |
| BURKE, Haley | Diabetes at School | 04/02/2020 |



Students or Staff with Additional Needs

To ensure adherence to the provisions of the Information Privacy Act 2000 you should not record personal details here.

Add summary of those with additional needs or medical conditions below, without including personal details.

| Category | Number of Staff | Number of Students |
|---------------------------|-----------------|--------------------|
| Anaphylaxis | 1 | 7 |
| Asthma | 1 | 49 |
| Austism | 0 | 9 |
| Severe behaviour disorder | 0 | 1 |
| Diabetes | 0 | 1 |
| Intellectual disability | 0 | 5 |
| Severe Language | 0 | 1 |



Risk Assessment

| Identified Hazards | Description of Risk | Existing Controls | Effectiveness of existing controls | Risk Rating | Controls to be implemented | Revised Risk Rating |
|--------------------|---|--|------------------------------------|---|---|---|
| Bushfire/Grassfire | - Stress or psychological injury to persons - Fatality and or permanent disability from burns. Serious injury from smoke inhalation Loss of buildings, facilities and equipment - | As a BARR School, we have a Shelter in Place building with fire preventative measures. E.g: external shutters, water bottles, Fire Hoses and sprinklers on roof. Our school will be closed on days of Code Red Fire Danger Rating for our area. School community (including Kinder and OSHClub) regularly undertake evacuation drills especially in Terms 1 & 4. All staff are made aware of their roles annually (usually after review of EMP). We have trained fire monitors who are in charge of putting our fire shutters down. Term OH&S inspections of travel paths to exits and ISOC monitoring of alarms. Regular maintenance of grounds, mowing grass and removing ignitable fuels. Local CFA check/test our fire equipment as they feel necessary/required. In terms 1 & 4 the fire danger ratings for the week are posted in the daily notice for all staff. Restricted play areas for students of days of Severe FDR. | Acceptable | Consequence Severe Likelihood Possible Risk Level Extreme | Request permission from Regional Office to relocate on days of Extreme Fire Danger. Relocation plan to Knox Central Primary School in place. Students to participate in fire safety/awareness sessions with CFA Local CFA run regular drills at our school out of school hours to familiarise themselves with our school site. Recommended to all staff to have download the Vic Emergency app on their mobile phone with the school as their 'work place' and push notifications on. All admin staff have this and the Office Manager and Principal have the webpage open on their computers screens everyday in Terms 1 & 4. | Consequence Major Likelihood Possible Risk Level High |
| Structure Fire | - Stress or psychological injury to persons - Fatality and or permanent disability from burns. Serious injury from smoke inhalation Loss of buildings, facilities and equipment | Term OH&S inspections of travel paths to exits and ISOC monitoring of alarms. Our school will be closed on days of Code Red Fire Danger Rating for our area. Communication systems (PA System) is tested on a daily basis. School community (including Kinder and OSHClub) regularly undertake evacuation drills especially in Terms 1 & 4. All staff are made aware of their roles annually (usually after review of EMP). We have trained fire monitors who are in charge of putting our fire shutters down. Term OH&S inspections of travel paths to exits and ISOC monitoring of alarms. Regular maintenance of grounds, mowing grass and removing ignitable fuels. Local CFA check/test our fire equipment as they feel necessary/required. Staff training from local CFA on using a fire extinguisher/hoses. Annual Test/Tagging of electrical equipment | Acceptable | Consequence Major Likelihood Rare Risk Level Medium | Local CFA run regular drills at our school out of school hours to familiarise themselves with our school site. | Consequence Major Likelihood Unlikely Risk Level Medium |

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| | | As a BARR School, we have a Shelter in Place building with fire preventative measures. E.g: external shutters, water bottles, Fire Hoses and sprinklers on roof. | | | | |
|--------------------------------------|--|---|------------|--|---|--|
| Major injury to person in playground | - Significant physical or psychological injury to person Psychological injury to witnesses (espesically if Student). | Adequate amount of staff supervising play areas at break times. First aid kits maintained regularly. Term first aid kit inspection checklists completed and stock replaced. Student medical information kept updated and accessible. Area's become 'out of bounds' if deemed not safe to play/risk of causing injury. e.g - Oval out of bounds when really wet to avoid students slipping over or on days of high winds we remove students from oval and restrict play areas to monitor tree's close by. | Acceptable | Consequence Moderate Likelihood Possible Risk Level Medium | Playground equipment maintained/inspected on a regular basis (Term OH&S Inspection completed). | Consequence Moderate Likelihood Unlikely Risk Level Medium |
| Anaphylactic reaction | - Severe allergic reaction possibly leading to death if appropraite action not taken quick enough | Majority of staff to hold current anaphylaxis competency. ASCIAplans and individualstudent anaphylaxis plans are updated annually Student medical information constantly updated. Two staff member with adrenaline injectors in the yard during breaks, plus a spare in the main office. Anaphylactic student details/photo's are visible in staff room, first aid cupboard, Medication Cupboard (Resource Room), CRT folders and Staff Induction folders updated annually. 'Nut Free' Policy across the school Student EpiPens travel with them from class to class. | Acceptable | Consequence Major Likelihood Unlikely Risk Level Medium | Discourage food sharing between students and educate students around allergic reactions. Display anaphylaxis first aid posters prominently around school. Anaphylactic students are well aware of their allergens, triggers & symptoms. | Consequence Severe Likelihood Rare Risk Level Medium |
| School Bus crash or breakdown | - Physical injury or death to a number of students or staff Psychological injury to students or staff, either from crash or witnessing disturbing scenes of others injured. Stress/anxiety to everyone involved. | Buses hired must have seat belts Risk assessment of excursion/camp needs to be completed prior to departing and bus crash/breakdown must be considered with risk controls implemented. If bus has broken down in an un-safe position, relocate students to where safest. Engage approved Accredited Bus Operators/Drivers. | Acceptable | Consequence Moderate Likelihood Unlikely Risk Level Medium | | |

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| Y | | | | | |
|----------------------------------|--|--|------------|---|--|
| Bomb/substance threat | Probable Causes: Known or unknown person with intent or harm or cause fear to staff and students of the school; Prank Probable Consequences: Physical injury to staff, visitors, contractors or students; Stress or psychological injury requiring clinical support for multiple individuals | School community regularly schedule and undertake evacuation drills Reception phone has a 'Telephone Bomb Threat Checklist' next to it - instructions on what to say and ask. Along with the 'Telephone Bomb Threat Checklist' there is a sign the person on the phone can hold up to someone else stating that they're receiving a bomb threat and to call the police. | Acceptable | Consequence Major Likelihood Rare Risk Level Medium | |
| Gas leak | - Physical harm or even death of staff, visitors or students post psychological problems requiring medical assistance/support Damage to school property, loss of buildings, facilities and equipment due to fire/explosion. | School community regularly undertake evacuation drills to off-site evacuation point. Annual servicing of appliances evacuation maps in each building/classroom along with brief description of alarm codes. | Acceptable | Consequence Major Likelihood Rare Risk Level Medium | |
| Boiler room explosion | - Physical harm to persons or even death if close to the explosion - Pychological injury to students or staff, either from situation or witnessing disturbing scenes of others injured stress/anxiety to everyone involved Damage to school property and buildings. | School community regularly undertake evacuation drills to our off-site evacuation point and aware of our emergency management procedure. Annual servicing of boiler | Acceptable | Consequence Major Likelihood Unlikely Risk Level Medium | |
| Local plastics factory explosion | - Physical harm to persons from smoke inhalation containing harmfull chemicals. | School community regularly undertake evacuation drills to shelter in place & off-site evacuation point. Recommended to all staff to have download the Vic Emergency app on their mobile phone with the school as their 'work place' and push notifications on. All admin staff have this and the Office Manager and Principal have the webpage open on their computers screens everyday in Terms 1 & 4. | Acceptable | Consequence Major Likelihood Rare Risk Level Medium | |
| Severe weather event | Probable Causes: Weather pattern Probable Consequences: Physical injury to staff or students; Stress or psychological injury requiring clinical support for multiple individuals; Electrical storm causing fire; High winds causing roof to collapse, limbs to fall from trees and airborne debris shattering windows; Rain inundation resulting in unsafe | School liaises with SES/local government to identify potential local risks. School has a contingency for storage in our 'shelter in place' building of equipment/materials if necessary. On the basis of weather forecast, weather monitors are required to secure loose objects in open areas e.g. garbage bins, seats, sports equipment Communications are tested quarterly. Utility shut-off instructions/points are known. Back up communications and contact lists frequently updated in case power fails. | Acceptable | Consequence Minor Likelihood Possible Risk Level Medium | |

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| | electrical wiring/loss of power and communications. | Condition of large trees regularly checked. students in restricted play area away from large tree's in break time or inside if there is lightening or thunder. Registered with 'VicEmergency' on admin staff emails and App on mobiles/ipads to receive severe weather alerts. Prior to a storm refer to our Pre, during and post 'Severe Weather Event' process' in our Emergency Management Plan We have a regular maintenance schedule of inspecting and clearing gutters/drains | | | |
|--------------------|--|---|------------|--|--|
| Influenza pandemic | Probable causes: contagious illness; Influenza virus; Vulnerability to infection Probable consequences: Spread of illness; High absenteeism | Sick and ill students and staff discouraged from being at school Regular risk infection procedures outlined at staff meetings by DET health website Parents/carers informed of school policy regarding sick children in newsletter Enact our EMP Notify DHHS of confirmed case and seek advice Implement response to community advising information after receiving appropriate advice from DET. reinforce appropriate hygiene measures to staff and students. Provide convenient access to water, soap and alcohol based hand sanitiser. dispose of tissues and hand paper towel appropriately. | Acceptable | Consequence Moderate Likelihood Rare Risk Level Low | |
| Smoke | Probable Causes: Fire at nearby factory/premises; Road accident involving a vehicle transporting a hazardous substance; bushfire/grassfire; planned burning. Being situated in a forest, we experience a lot planned burn smoke. Probable Consequences: Physical injury to staff or students; Stress or psychological injury requiring clinical support for multiple individuals | Medical treatment plans for children with pre-existing heart or lung conditions are current and accessible in the medication cupboard Flowchart to dealing with an Asthma attack poster on front of first aid cupboard and medication cupboard. Medication is kept accessible Air conditioners allow recirculation of air Watch Zone on VicEmergency App We take precautionary health advice on smoky days – i.e. limit outside activity, yard duty staff carry school spare ventolin, limit physical activity and consider rescheduling outdoor events Appropriate first aid kit's kept up to date and inspected each term For severe smoke, relocation to shelter in place and shutters down to reduce smoke inhalation. Student medical files regularly updated containing asthma student details. | Acceptable | Consequence Moderate Likelihood Possible Risk Level Medium | |

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|----------------------------|---|---|------------|---|--|
| Loss of essential services | Probable Causes: Issue with supply due to storm/accident; Planned outage Probable Consequences: Lack of availability of school resources such as computers; Lack of availability of fresh drinking water and water for flushing toilets | The size and health of trees growing close to power lines are regularly checked and pruned or removed if necessary - annual tree audit Ring Telstra and divert school number to Principals mobile phone. Alternate lighting sources, such as a torch or battery operated light are contained in the emergency kit A list of emergency phone numbers is located next to all office phones Business continuity plan Notify/Liaise with the Regional Office and formulate notification to community that the school cannot operate if there is no Fresh water or flushing toilets or whatever the hazard is. ISOC notified immediately on 1800 126 126 | Acceptable | Consequence Minor Likelihood Unlikely Risk Level Low | |
| Child Abuse | Probable causes: Domestic violence; Substance abuse; Stress/isolation; Mental health problems/intellectual disability; Lack of parenting skills Probable consequences: Physical and psychological trauma/distress/injury; Depression/apathy; Inability to concentrate; Emotional/behavioural/learning problems; Eating Disorder | Recognise indicators of Child Abuse We meet Child Safe Standards All visitors are to read, accept and sign our child safety code of conduct. PROTECT protocol Student Critical Incident Advisory Line Student Support Services/Student Welfare Coordinator | Acceptable | Consequence Minor Likelihood Likely Risk Level Medium | |
| Information Security | Probable Causes: Hacking; Malware virus; Unprotected systems/passwords; Accidental Probable consequences: Inconvenience Inability to access/use computer system; Loss/corruption of files/data; privacy breach | Privacy (including DET's Schools' Privacy Policy) Privacy, Department provided software Privacy (requests for Information about Students) Acceptable use of ICT Resources Staff member manages and reviews school's privacy practices Regular privacy audit by I.T coordinator to determine what information the school collects, how it is used and with whom information is shared. Examine data security arrangements BYOD usage and guidelines are followed Password protocols for ICT | Acceptable | Consequence Minor Likelihood Unlikely Risk Level Low | |
| Medical Emergency | Probable causes: Accident/misadventure; known/unknown illness Probable consequences: Ill health, recuperation; hospitalization; impact on continuity of education; Psychological distress for those witnessing incident | Staff trained in first aid First Aid Kit Staff observant to signs of illness Medical history – staff/students First Aid and Infection Control Procedure Medication Authority Form and authority to administer | Acceptable | Consequence Major Likelihood Unlikely Risk Level Medium | |

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| * | | | | | |
|--|--|---|------------|---|--|
| Mental Stress | Probable causes: Exposure to distressing event; Anxiety/depression; illness Probable consequences: Psychological trauma/distress; Attempted suicide; Suicidal ideation/self-harm; Interrupted learning | Student Support Services Well-being staff in school (Alesha) SafeMinds Navigator Program Student Engagement and Inclusion Guidance Building Resilience Framework Victorian Anti-bullying and Mental Heath Initiative all staff are made aware of the Employee Assistance Program and a poster is displayed on the staff notice board We have student Kindness Matters monitors to support other students in the school. Principal/Managers aware and mindful of workload on staff. | Acceptable | Consequence Minor Likelihood Possible Risk Level Medium | |
| Missing person - school or school camp/excursion | Probable causes; Lost or separated whilst on camp/excursion; Truancy; Unknown - i.e. distress Probable consequences: injury; interrupted education; psychological trauma/distress | School records attendance Unexplained absence notification is sent out at 9:30am each morning. Student engagement policy to promote school attendance and address truancy, which is staged Recess and lunchtime supervision. Behaviour Support Plans to address individual truancy Individual learning plan. Student Activity Locator to be completed ahead of all camps/excursions (which includes outlining all students to attend camp) List of students to attend camp/excursion to be held at school site and by Teacher in Charge on camp. School excursion/camp risk assessment completed prior to confirming booking. Adequate ratio of staff/parent helpers on yard duty and excursions/camps. | Acceptable | Consequence Minor Likelihood Unlikely Risk Level Low | |
| Traumatic Death/Injury/Grief | Probable causes: Accident/misadventure; Existing illness; Sudden medical emergency Probable Consequences: Distress/anger; Disruption to school operations; Disruption to school operations; Stress, psychological injury, impact on well-being requiring support | Student Support Services Well-being staff in school (Alesha) Managing Trauma Guide Incident Support and Operations Centre referrals Employee Assistance Program | Acceptable | Consequence Minor Likelihood Possible Risk Level Medium | |
| Violence, Aggression and/or harassment | Probable causes: underlying abuse or exposure to family violence; developmental factors Probable Consequences: physical or psychological harm; Disruption to learning/continuity of education | Site based policies and strategies Adequate number of staff supervising Lunchtime and recess. School based security measures e.g. duress alarm, CCTV Behavioural Code of Conduct | Acceptable | Consequence Moderate Likelihood Possible Risk Level | |

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| | | School social media strategies to address online harassment Requirement for multiple staff to be present at meetings or incidents involving aggressive parent or student School pursues specific interventions or referrals as required/appropriate: Trespass order Child Protection referral Family violence referral Family violence referral Family violence referral Specific supports for students with challenging behaviors and interventions: Referral to Student Support Services (SSS) School Wide Positive Behaviour Support strategies (Behaviour Support Plans etc.) Restraint and Seclusion procedures Respectful Relationships Health and Human Services Behaviour Support Services More advanced supports accessed as appropriate e.g. Engagement of a Student Support Services visiting professional School welfare officer/coordinator engaged Training Diffusion strategies and training for staff Conflict management training Awareness training and resources – Building Resilience and Preventing Radicalisation to Violent Extremism Specific support for teacher/staff in dealing with challenging behaviours Employee Assistance Program (EAP) for impacted staff Principal Mentor Program Proactive Wellbeing Supervision Early Intervention Principal Support Service Refer to additional resources for impacted persons School wide Positive Behaviour Support Koori inclusive School Wide Positive Behaviour Support | | Medium | |
|----------|---|---|------------|--|--|
| Intruder | Probable Causes: Substance abuse/drug affected; Mental health issues; Custodial/Parent dispute; Political views; Police operation Probable Consequences: Physical injury to staff or students; Stress or psychological injury requiring clinical support for multiple individuals | and individual plans in place | Acceptable | Consequence Moderate Likelihood Possible Risk Level Medium | |

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| V | | | | | | |
|-------------------------------|--|---|------------|--|---|---|
| | | Parents must make an appointment to meet with teachers/principal. Values of mutual respect and acceptable parent behaviour policy are communicated and regularly reinforced e.g. at parent forums and in newsletters. Encourage engagement of parents in school activities. In relation to court orders / custody the school maintains a register of current documents/concerns parents are advised of the relevant school processes and duty of care to other students and staff. For parent meetings where staff feel a need for support: two staff attend staff use a signal to obtain support from another staff member if required an appropriate room for meeting selected e.g. one with two exit points | | | | |
| Snakes | Probable Causes: Warm, dry temperatures; Proximity of bushland/grassland to school Probable Consequences: Physical injury to staff or students; Stress or psychological injury requiring clinical support for multiple individuals | School grounds are cleared of all refuse and grass is cut regularly Staff with first aid qualifications are trained in responding to a snake bite Staff wear protective footwear on yard duty Food in the chicken coup/shed is kept in tight sealed containers to reduce vermin Phone number of snake handler is on display on first aid cupboard and medication cupboard. | Acceptable | Consequence Major Likelihood Possible Risk Level High | School has educated students on snake awareness, not to approach them and notify the teacher on duty. Especially in the warmer months. High snake risk areas such as the wetlands and the tree line of the forest is an all year round 'out of bounds' for students. | Consequence Major Likelihood Unlikely Risk Level Medium |
| Coronavirus outbreak/pandemic | Probable causes: contagious illness; virus; Vulnerability to infection. Probable consequences: Spread of illness; High absenteeism | social distancing between adults and staff. following guidance from the Chief Health Officer. Cooperate with DHHS in outbreak investigation and management Cancelling/postponing excursions/camps. Ensuring our community understands and are following exclusion and social distancing Ensure the provision of necessary hygiene supplies | Acceptable | Consequence Moderate Likelihood Possible Risk Level Medium | | |

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Core Emergency Response Procedures

| Core Procedures | Procedure Instructions |
|---|--|
| On-site evacuation/relocation procedure | When it is unsafe for students, staff and visitors to remain inside the school building the Chief Warden on-site will take charge and activate the Incident Management Team if necessary. • Call 000 for emergency services and seek and follow advice. • Evacuate students, staff and visitors to the Hall or to the Oval (depending on location of emergency). • Report the emergency and evacuation to Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126 • Take your emergency kit/first aid kit (including your student and staff attendance lists and a copy of this EMP). • Once at your primary and/or secondary assembly point/s, check all students, staff and visitors are accounted for. • Ensure communications with emergency services is maintained. • Wait for emergency services to arrive or provide further information. • Notify your region and seek advice from your Regional Manager, Operations and Emergency Management if required. • Confirm with emergency service personnel that it is safe to return to normal operations. • Maintain a record of actions/decisions undertaken and times. • Contact parents as required. Actions after on-site evacuation/relocation procedure • Ensure any students, staff or visitors with medical or other needs are supported. • Advise the Incident Support and Operations Centre and the region (Regional Manager, Operations and Emergency Management) that the evacuation is over. • Determine whether to activate your parent re-unification process. • Determine if there is any specific information students, staff and visitors need to know (for |
| | example, parent reunification process or areas of the facility to avoid). Contact the SSSO Network Coordinator if required. Print and issue pre-prepared parent letters and give these to students to take home. Ensure all staff are made aware of Employee Assistance Program contact details. Seek support from your region/regional Manager, Operations and Emergency Management if required. Undertake operational debrief with staff and Incident Management Team to identify any on-site evacuation and procedural changes that may be required. Complete your Post Emergency Record. |
| Off-site evacuation procedure | If it is unsafe for students, staff and visitors to remain on the school grounds the Chief Warden on-site will take charge and activate the Incident Management Team if necessary. • Call 000 for emergency services and seek and follow advice. • Identify which off-site assembly point you will evacuate staff, students and visitors to. • Evacuate staff, students and visitors to the Oval. • Report the emergency and evacuation to Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126. • Take your emergency kit/first aid kit (including your student and staff attendance lists and a copy of this EMP). • Once at primary and/or secondary assembly point/s, check all students, staff and visitors are accounted for. |



- Ensure communications with emergency services is maintained.
- Wait for emergency services to arrive or provide further information.
- Notify your region and seek advice from your Regional Manager, Operations and Emergency Management if required.
- Confirm with Emergency Service personnel that it is safe to return to normal operations.
- Maintain a record of actions/decisions undertaken and times.
- · Contact parents as required.

Actions after off-site evacuation procedure

- Ensure any students, staff or visitors with medical or other needs are supported.
- Advise the Incident Support and Operations Centre and the region (regional Manager, Operations and Emergency Management) that the evacuation is over.
- Determine whether to activate your parent re-unification process.
- Determine if there is any specific information students, staff and visitors need to know (for example, parent reunification process or areas of the facility to avoid).
- Direct all Media enquiries to DET Media Unit on 8688 7776.
- Contact the SSSO Network Coordinator if required.
- Print and issue pre-prepared parent letters and give these to students to take home.
- Ensure all staff are made aware of Employee Assistance Program contact details.
- Seek support from your region/Regional Manager, Operations and Emergency Management if required.
- Undertake operational debrief with staff and Incident Management Team to identify any off-site and procedural changes that may be required.
- · Complete your Post Emergency Record.

Lock-down procedure

When an external and immediate danger is identified and it is determined that the students should be secured inside the building for their own safety the Chief Warden on-site will take charge and activate the Incident Management Team if necessary.

- Call 000 for emergency services and seek and follow advice.
- Initiate the lock-down (code black) and provide instructions to staff, for example, close internal doors and windows, remain in classroom, sit below window level or move into corridors.
- Check that all external doors (and windows if appropriate) are locked.
- If available, allocate staff to be posted at locked doors to allow students, staff and visitors to enter if locked out.
- Report the emergency and lock-down to the Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126.
- Divert parents and returning groups from the school if required.
- Ensure a telephone line is kept free.
- · Keep public address system free.
- Keep main entrance as the only entry point. It must be constantly monitored and no unauthorised people allowed access.
- If safe to do so, have a staff member wait at the main entry to the school to guide emergency services personnel.
- As appropriate, ascertain that all students, staff and visitors are accounted for.
- Notify your region and seek advice from your Regional Manager, Operations and Emergency Management if required.
- As appropriate, confirm with emergency services personnel that it is safe to return to normal operations.
- Maintain a record of actions/decisions undertaken and times.
- · Contact parents as required.



Actions after lock-down procedure

- Ensure any students, staff or visitors with medical or other needs are supported.
- Advise the Incident Support and Operations Centre and the region (Regional Manager, Operations and Emergency Management) that the lock-down is over.
- Determine whether to activate your parent re-unification process.
- Determine if there is any specific information students, staff and visitors need to know (for example, parent reunification process or areas of the facility to avoid).
- Direct all Media enquiries to DET Media Unit on 8688 7776
- Print and issue pre-prepared parent letters and give these to students to take home.
- Contact the SSSO Network Coordinator if required.
- Ensure all staff are made aware of Employee Assistance Program contact details.
- Seek support from your region/Regional Manager, Operations and Emergency Management if required.
- Undertake operational debrief with staff and Incident Management Team to identify any lock-down and procedural changes that may be required.
- Complete your Post Emergency Record.

Lock-out procedure

When an internal immediate danger is identified and it is determined that students should be excluded from buildings for their safety the Chief Warden on-site will take charge and activate the Incident Management Team if necessary.

- Call **000** for emergency services and seek and follow advice.
- Announce lock-out with instructions about what is required. Instructions may include nominating staff to:
 - Lock doors to prevent entry
 - o Check the premises for anyone left inside
 - Obtain Emergency Kit
- Go to the designated assembly point/s, either the Hall or Oval, depending on the site of the emergency.
- Check that students, staff and visitors are all accounted for.
- Report the emergency and lock-out to the Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126.
- Notify your region and seek advice from your Regional Manager, Operations and Emergency Management if required.
- Where appropriate, confirm with emergency services personnel that it is safe to return to normal operations.
- Maintain a record of actions/decisions undertaken and times.
- · Contact parents as required.

Actions after lock-out procedure

- Ensure any students, staff or visitors with medical or other needs are supported.
- Advise the Incident Support and Operations Centre and the region (regional Manager, Operations and Emergency Management) that the lock-out is over.
- Determine whether to activate your parent re-unification process.
- Determine if there is any specific information students, staff and visitors need to know (for example, parent reunification process or areas of the facility to avoid).
- Print and issue pre-prepared parent letters and give these to students to take home.
- Direct all Media enquiries to DET Media Unit on 8688 7776.
- Ensure all staff are made aware of Employee Assistance Program contact details.
- · Contact the SSSO Network Coordinator if required.



• Seek support from your region/Regional Manager, Operations and Emergency Management as required.

- Undertake operational debrief with staff and Incident Management Team to identify any lockout and procedural changes that may be required.
- · Complete your Post Emergency Record.

Shelter-in-place procedure

When an incident occurs outside the school and emergency services or the Chief Warden determines the safest course of action is to keep students and staff inside a designated building in the school (as evacuation might reasonably expose people to a greater level of danger until the external event is handled), the Chief Warden on-site will take charge and activate the Incident Management Team if necessary.

- Call 000 for emergency services and seek and follow advice.
- Chief Warden activates the Incident Management Team.
- Move all students, staff and visitors to the pre-determined shelter-in-place area, the Hall.
- Take your emergency kit/first aid kit (including your student and staff attendance lists and a copy of this EMP).
- Report the emergency to the Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126.
- · Check that all students, staff and visitors are accounted for.
- Ensure communications with emergency services is maintained.
- Wait for emergency services to arrive or provide further information.
- Notify your region and seek advice from your Regional Manager, Operations and Emergency Management if required.
- Where appropriate, confirm with emergency service personnel that it is safe to return to normal operations.
- Maintain a record of actions/decisions undertaken and times.
- · Contact parents as required.

Actions after shelter-in-place procedure

- Ensure any students, staff or visitors with medical or other needs are supported.
- Advise the Incident Support and Operations Centre that shelter-in- place is over.
- Determine whether to activate your parent re-unification process.
- Determine if there is any specific information students, staff and visitors need to know (for example parent reunification process or areas of the facility to avoid).
- Direct all Media enquiries to DET Media Unit on 8688 7776.
- Print and issue pre-prepared parent letters and give these to students to take home.
- Ensure all staff are made aware of Employee Assistance Program contact details.
- Contact the SSSO Network Coordinator if required.
- Seek support from your region/Regional Manager, Operations and Emergency Management as required.

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- Undertake operational debrief with staff and Incident Management Team to identify any shelter-in-place and procedural changes that may be required.
- Complete your Post Emergency Record.



Specific Emergency Response Procedures

| Specific Procedures | Procedure Instructions |
|--|--|
| Bushfire/Grassfire | Days of Code Red Fire Danger Rating The Patch P.S will be closed as per DET policy Parents notified via SMS, Email and website between 4-6 days beforehand BUT it may be as little as 3 days prior Notify parents again to confirm closure no later than 1pm the day prior (regardless of any late change in the expected weather, the school will be closed and this will not change. Place closure signs on front gates and main building doors Complete School closure on a forcast elevated fire danger rating day principal checklist and send it to the regional director no later than 2pm the day prior. Days of Extreme Fire Danger Rating The Patch P.S will be closed and will relocate to Knox Central Primary School. Boronia. Parents notified via SMS, Email and website between 4-6 days beforehand BUT it may be as little as 3 days prior Notify parents again to confirm closure no later than 1pm the day prior (regardless of any late change in the expected weather, the school will be closed and this will not change. Place closure signs on front gates and main building doors. Complete School closure on a forcast elevated fire danger rating day principal checklist and send it to the regional director no later than 2pm the day prior. Days of Severe Fire Danger Rating or any Fire Danger Rating under Severe Call 000 for emergency services and seek and follow advice. Report the emergency immediately to the Chief Warden who will convene the IMT if necessary. Determine appropriate response strategy (evacuate or shelter-in-place) in consultation with emergency services, if possible. If evacuation is required and time permits before you leave: o make sure you close all doors and windows turn off power and gas. Check that all students, staff, visitors and contractors are accounted for. Report the emergency to Security Services Unit Listen to TV or local radio on battery-powered sets for bushfire/weather warnings and advice. Ensure staff and students do not hinder emergency services or put themselves at risk by going near da |
| Structure Fire | Call 000 for emergency services and seek and follow advice. Activate the fire alarm. If appropriate, follow the procedure for on-site evacuation. Report the emergency immediately to the Chief Warden who will convene your IMT if necessary. Extinguish the fire (only if safe to do so). Evacuate to the shelter-in-place closing all doors and windows. Check that all areas have been cleared and notify the Chief Warden. Check that all students, staff, visitors and contractors are accounted for. Report emergency to the Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126 Notify your region and seek advice from your regional Manager, Operations and Emergency Management if required. Contact parents as required. Direct all Media enquiries to DET Media Unit on 9637 2871. |
| Major injury to person in playground | call 000 immediately via mobile that can be used to remain with injured person, and provide first aid as required at least two staff remembers to remain with the injured person, while other staff members begin removing other persons from the immediate area. contact emergency contact/s office staff to print out medical conditions report for that person and hand to paramedics (if applicable) notify Incident Support and Operations Centre (24 hour, 7 days) of injury 1800 126 126 and follow any necessary advice Log Edusafe or CASES21 incident - depending if injury to student or staff member Notify Work safe on 132 360 to obtain a reference number. the Work Safe incident notification form needs to be completed within 48 hours. |
| Anaphylactic reaction | Follow the instructions as per the ASCIA Action Plan for Anaphylaxis which include: • Lay person down flat • Send another staff member to locate persons adrenaline autoinjector and the students specific ASCIA Action Plan for Anaphylaxis • Call 000 immediately for an ambulance • Administer adrenaline autoinjector • note down the time of administration and place autoinjector back in cover. • send for school back-up autoinjector located in the Resource Room • Contact emergency contact • Hand used Adrenaline autoinjector to paramedics upon arrival |
| School Bus crash or breakdown | Use this procedure for an emergency that arises involving a government school bus on route. The Principal/Teacher in charge will: Contact emergency services agencies to ascertain local information on status of any notified emergency. Report emergency to Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126 Advise emergency services of the status and location of bus services and seek assistance if required. |

020



- Notify your region and seek advice from your regional Manager, Operations and Emergency Management if required.
- Confirm/provide instruction to driver with regard to destination.
- Consult to ensure and notify parents/guardians of all affected students of actions taken and other relevant information (such as where to collect their children).
- Keep an accurate log of all communication in relation to the event.
- Receive confirmation of bus's arrival at destination from driver.
- Direct all Media enquiries to DEECD Media Unit on 8688 7776.

Bomb/substance threat

If a suspicious object is found (or the threat identifies the location of a bomb)

Immediate response

- Immediately clear and cordon off the area in the vicinity of the object.
- Call 000 for police and seek and follow advice.
- Report the threat to the Chief Warden/principal who will coordinate the emergency response until police arrive.
- Report the emergency to Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126
- Do not approach, touch, tilt or tamper with the object.

Evacuation

- Evacuate the school to the appropriate relocation point, ensuring students and staff are not directed past the isolated area
 - · Alert any other services located at the school
- · Check all students, staff and visitors are accounted for

Communication

- Provide police with details of the situation, including actions taken so far or intending to take.
- Follow advice provided from Police
- Notify Emergency Management on 1800 126 126 (ISOC)
- Direct all Media enquiries to DET Media Unit on 8688 7776

If a bomb/substance threat received via phone

- DO NOT HANG UP
- Keep the person talking for as long as possible and try obtain as much information as possible
- Without alerting the caller, get a co-workers attention and hold up sign by the phone saying 'bomb threat, call 000 immediately'
- Co-worker to call 000 and notify Principal or staff member in charge on particular day
- Begin filling out and asking questions on the 'bomb threat checklist' located next to receptions phone.

Once the call is finished

- DO NOT HANG UP THE PHONE
- it may be possible for police to trace the call if the phone line is kept open, regardless if the caller hangs up.
- Immediately inform Principal (if this hasn't been done yet)
- · Provide bomb threat checklist to police upon arrival

If a bomb/substance threat is received via email or letter

- DO NOT DELETE OR THROW OUT THE MESSAGE
- if it is a letter, place in clear sleeve and store in secure place
- avoid any further contact with the letter
- call 000 police
- notify Principal
- Activate evacuation and communication plan as applicable

Severe weather event

- Call 000 if emergency services are needed and seek and follow advice.
- Before the storm, store or secure loose items external to the building, such as outdoor furniture and rubbish bins.
- Secure windows (close curtains and blinds) and external doors. If necessary, tape windows and glass entrances. Utilise boards and sandbags if required.
- During a severe storm:
 - o Remain in the building and keep away from windows.
 - $\circ \ \ \text{Restrict the use of telephone landlines to emergency calls only, particularly during a thunderstorm.}$
- Report any matter concerning the safety and wellbeing of students, staff and visitors to the Chief Warden.
- Disconnect electrical equipment cover and/or move this equipment away from windows.
- Report emergency to Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126
- Notify your region and seek advice from your regional Manager, Operations and Emergency Management if required.
- Listen to local radio or TV on battery-powered sets for weather warnings and advice.

Loss of essential services

When there is a loss of essential services (power, water, communications):

- Determine which services are affected and the extent of the impact.
- Respond to any immediate threat to student and staff safety and isolate/secure buildings/areas if necessary.
- Call 000 if emergency services are required to respond e.g. power lines down in front of school.
- Contact the relevant provider/s to report outage and ascertain when restoration will occur.
- Consider consequential impacts, e.g. power outage will impact on phone lines and IT systems.
- Contact your Senior Education Improvement Leader or regional Manager, Operations and Emergency Management for advice and support if necessary.
- Report the loss of essential services to Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126
- Notify parents as required via SMS or email.
- Refer to the school's Business Continuity Management Plan if the essential services are likely extend beyond 24 hours.
- Insert any additional steps, including mitigation steps that you have identified in your risk assessment

Influenza pandemic

Appendix B of the DET Pandemic Influenza Incident Response Plan provides details of the key actions for schools to implement at each of the 'preparedness' and 'response' stages of a pandemic influenza event.

- Notify Department of Health and Human Services (DHHS) 1300 651 160 immediately and follow their advice.
- Activate Incident Management Team
- Notify your region and seek advice from your SEIL or regional Manager, if required
- Direct all Media enquiries to DET Media Unit on 8688 7776.
- Promotion of basic hygiene measures within the school.



| | Send unwell children or staff home as soon as possible Advise parents to keep unwell children home and seek medical attention Follow reporting requirements by DHHS until the pandemic has passed. Notify Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126 |
|----------------------------------|---|
| Smoke | This procedure may be used if you are not under threat from a fire and are remaining in smoky conditions. Medical Call 000 if anyone is experiencing wheezing, chest tightness and difficulty breathing. Closely monitor for adverse effects of smoke on students and staff. Students and staff with existing heart or lung conditions (including asthma) should follow the treatment plan advised by their doctor. Asthmatics must follow their personal asthma action plan and keep a reliever or inhaler on hand. Notify parents about school conditions and to ensure they cater for their child's needs e.g. extra inhaler. Activities/Indoors Restrict outdoor activities or as appropriate, cancel, re-schedule or use alternative venues for any outdoor activities. Close windows and doors. Switch air conditioners to 'recirculate' or 'reuse air' (turn it off if it doesn't have this function) Limit prolonged or heavy physical activity relative to the conditions. Notification/Information As appropriate: report the incident to Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126 notify your region and seek advice from your SEIL or regional Manager, Operations and Emergency Management if required direct all Media enquiries to DET Media Unit on 9637 2871. For health information about smoke go to: www.betterhealth.vic.gov.au/bushfiresmoke or http://www.betterhealth.vic.gov.au/plannedburns For information about planned burns in your area call 1800 226 226, download the VicEmergency app. Detailed information about the time, location and status of planned burns for the next 10 days can be found at http://www.delwp.vic.gov.au/fire-and-emergencies/planned-burns-for-the-next-ten-days Tune in to your ABC Radio station and keep listening for advice and warnings. You can find your local station on the ABC Radio frequency finder as well as listen online or via the ABC Radio app. |
| Gas leak | Reports of gas leak to main office • Advise Principal of leak and enact evacuation and communication procedures • Call 000 • Notify all appropriate departments, Region, SSU, Media enquiries, SEIL, ISOC • Notify parents/community Aftermath • Report on EduSafe • IMT have briefing to discuss actions taken |
| Boiler room explosion | Activate alarm and implement 'Off-site evacuation' to oval procedures - avoiding paths to the boiler room Call 000 CFA and advise of explosion ensure all students, staff and visitors are accounted for Be aware of any secondary explosions advise SSU on 9589 6266 After incident: Notify Emergency Management on 1800 126 126 (ISOC) Direct all Media enquiries to DET Media Unit on 8688 7776 and coordinate a response to parents/community. |
| Local plastics factory explosion | |
| Child Abuse | In the event of an incident, disclosure, or suspicion of child abuse, the school will: • Follow the Four Critical Actions for Schools about Responding to Incidents, Disclosures and Suspicions of Child Abuse hyperlinked at https://www.education.vic.gov.au/Documents/about/programs/health/protect/FourCriticalActions_ChildAbuse.pdf • Report the incident internally to the Incident Support and Operations Centre (ISOC) by calling 1800 126 126. If you require additional advice and support with managing the incident, ask to consult with the Incident Management and Support Unit (IMSU), available on the same phone number. This is an abridged version of schools' obligations which are outlined in more detail in Identifying and Responding to All Forms of Abuse in Victorian Schools hyperlinked at https://www.education.vic.gov.au/Documents/about/programs/health/protect/ChildSafeStandard5 SchoolsGuide.pdf For suspected student sexual offending, the school will: • Follow the Four Critical Actions for Schools on Responding to Student Sexual Offending hyperlinked at https://www.education.vic.gov.au/Documents/about/programs/health/protect/FourCriticalActions_SSO.pdf. • Report the incident internally to ISOC by calling 1800 126 126. If you require additional advice and support with managing the incident, ask to consult with the IMSU, available on the same phone number. The Four Critical Actions is a summary of schools' obligations which are outlined in greater detail in Identifying and Responding to Student Sexual Offending hyperlinked at https://www.education.vic.gov.au/Documents/about/programs/health/protect/SSO_Policy.pdf In the event of an incident, disclosure, or suspicion of child abuse, the school will: • Follow the Four Critical Actions for Schools about Responding to Incidents, Disclosures and Suspicions of Child Abuse hyperlinked at https://www.education.vic.gov.au/Documents/about/programs/health/protect/FourCriticalActions_ChildAbuse.pdf |



• Report the incident internally to the Incident Support and Operations Centre (ISOC) by calling 1800 126 126. If you require additional advice and support with managing the incident, ask to consult with the Incident Management and Support Unit (IMSU), available on the same phone number.

This is an abridged version of schools' obligations which are outlined in more detail in *Identifying and Responding to All Forms of Abuse in Victorian Schools* hyperlinked at

https://www.education.vic.gov.au/Documents/about/programs/health/protect/ChildSafeStandard5_SchoolsGuide.pdf For suspected student sexual offending, the school will:

- Follow the Four Critical Actions for Schools on Responding to Student Sexual Offending hyperlinked at https://www.education.vic.gov.au/Documents/about/programs/health/protect/FourCriticalActions_SSO.pdf.
- Report the incident internally to ISOC by calling 1800 126 126. If you require additional advice and support with managing the incident, ask to consult with the IMSU, available on the same phone number.

The Four Critical Actions is a summary of schools' obligations which are outlined in greater detail in *Identifying and Responding to Student Sexual Offending* hyperlinked at

https://www.education.vic.gov.au/Documents/about/programs/health/protect/SSO_Policy.pdf

In the event of an incident, disclosure, or suspicion of child abuse, the school will:

- Follow the Four Critical Actions for Schools about Responding to Incidents, Disclosures and Suspicions of Child Abuse hyperlinked at
- https://www.education.vic.gov.au/Documents/about/programs/health/protect/FourCriticalActions_ChildAbuse.pdf

 Report the incident internally to the Incident Support, and Operations Centre (ISOC) by calling 1800 126 126. If you require
- Report the incident internally to the Incident Support and Operations Centre (ISOC) by calling 1800 126 126. If you require additional advice and support with managing the incident, ask to consult with the Incident Management and Support Unit (IMSU), available on the same phone number.

This is an abridged version of schools' obligations which are outlined in more detail in *Identifying and Responding to All Forms of Abuse in Victorian Schools* hyperlinked at

https://www.education.vic.gov.au/Documents/about/programs/health/protect/ChildSafeStandard5_SchoolsGuide.pdf For suspected student sexual offending, the school will:

- Follow the Four Critical Actions for Schools on Responding to Student Sexual Offending hyperlinked at https://www.education.vic.gov.au/Documents/about/programs/health/protect/FourCriticalActions SSO.pdf.
- Report the incident internally to ISOC by calling 1800 126 126. If you require additional advice and support with managing the incident, ask to consult with the IMSU, available on the same phone number.

The Four Critical Actions is a summary of schools' obligations which are outlined in greater detail in *Identifying and Responding to Student Sexual Offending* hyperlinked at

https://www.education.vic.gov.au/Documents/about/programs/health/protect/SSO Policy.pdf

Information Security

- Contact your IT specialist technician for advice and support
- If you require support from IMTD contact the Service Desk through one of the following mechanisms:
 - o Phone 1800 641 943
 - o Email servicedesk@edumail.vic.gov.au
 - $_{\circ}\,$ Submit an IT Service Request through the Service Gateway
- If the incident involves sensitive and/or personal information that may identify an individual without their consent
- Phone the privacy help desk on 8688 7967
- Email privacy@edumail.vic.gov.au
- Consider notifying the Media Unit on 8688 7776
- If the information security breach is considered malicious contact local police
- Offer impacted staff option to access EAP (as applicable)
- Offer Student Support Services support to impacted students (as applicable)

Medical Emergency

If a medical emergency occurs on a school site or on a camp/excursion

- Call' 000' if immediate/life threatening
- Administer first aid
- Contact parent/guardian of affected student
- Contact Incident Support and Operations Centre (ISOC) on 1800 126 126
- Record evidence (if applicable)
- Keep other students away from the emergency/incident
- Provide support for students who may have witnessed early stage of emergency

Mental Stress

- If there is immediate and/or life threatening concern for an individual's health or wellbeing contact '000'
- Administer first aid (if appropriate) keep physically and emotionally safe
- Report the incident to the Incident Support and Operations Centre on 1800 126 126
- Consider whether the following supports are appropriate:
 - $_{\circ}\,$ School's student wellbeing officers
 - Student Support Services
 - Kids Helpline 1800 55 1800Headspace in schools 0458 559 736
 - Lifeline 13 11 14
 - Referral to the Navigator program for wrapround support for disengaged learners
 - Suicide prevention resources from Beyond Blue and/or Headspace
 - ∘ CAT Team acute mental health triage
 - Employee Assistance Program



Missing person -If student/child is missing and/or cannot be accounted for: school or school • Search the immediate area camp/excursion Contact school/ notify Principal • Contact the parent/carer • Contact '000' for police to report child missing o Provide a description, time last seen and location Report the incident to the Incident Support and Operations Centre on 1800 126 126 Traumatic If death or injury occurs on a school site (that impacts or risks impacting the health, safety and wellbeing of students or Death/Injury/Grief staff): • Contact '000' for police/ambulance attendance Contact the Incident Support and Operations Centre (ISOC) on 1800 126 126 Seek Student Support Services support Refer to the 'Managing Trauma' guide to support, plan for, and lead an effective recovery including: • Develop a Communications Plan – check what information can be released: Notification (as appropriate) to school community – letter, newsletters, emails, phone calls, text messages or SMS alert o Limit exposure to ongoing trauma, distressing sights, sounds and smells Continue to identify those most at risk and triage for support o Consider tribute, memorial, ritual · Monitor the wellbeing of staff · Actively implement self-care strategies • If the incident occurs on school premises/camp/excursion Preserve the evidence Contact Region – i.e. Senior Education Improvement Leader, regional Manager, Operations and **Emergency Management** o Contact Legal Division on 9637 3146 o Consider a Worksafe Notification 13 23 60 o Contact Communications Division/Media Unit on 8688 7776 Violence, aggression, harassment, on school site: Violence, Aggression and/or Intervene only if safe to do so • Contact '000' if immediate/life threatening and require police/ambulance attendance harassment · Initiate action to confine or isolate the aggressor • Determine whether evacuation, lock-down or Shelter in Place is required. • Administer first aid if required and safe to do so Contact parent/guardian of student(s) impacted • Report the incident to the Incident Support and Operations Centre (ISOC) on 1800 126 126 • Seek Student Support Services or School Wellbeing Officer support to develop a behaviour management plan Record evidence (if applicable) If multiple students involved and/or witness incident, isolate to preserve the integrity of the evidence until interviews etc can take place If staff are directly impacted: Consider lodging an eduSafe report Consider whether a report to WorkSafe is required Contact Employee Assistance Program for support Consider liaison with the Principal Early Intervention Program If there is an allegation of reportable conduct: Notify the Employee Conduct Branch on 9637 2595 or employee.conduct@edumail.vic.gov.au and follow their advice Intruder • Call 000 for emergency services and seek and follow advice. • Report the emergency immediately to the Chief Warden. • Do not do or say anything to the person to encourage irrational behaviour. • Initiate action to restrict entry to the building if possible and confine or isolate the threat from building occupants. • Determine whether evacuation, lock-down or shelter-in-place is required. Do this in consultation with the Police where possible • Evacuation only should be considered if safe to do so. Report emergency to the Incident Support and Operations Centre 1800 126 126. Notify your region and seek advice from your regional Manager, Operations and Emergency Management if required. · Contact parents as required. • Direct all Media enquiries to DET Media Unit on 8688 7776 **Snakes** • Treat the snake as venomous – almost all snakes occurring on or entering school properties in Victoria are venomous. • Remain calm and alert students and staff - advise them to stay calm, move away slowly and keep away. • If the snake is very close to you (around 1.5 metres or less) remain motionless until the snake moves away. . If the snake is not agitated or defensive, calmly and slowly move to a safe distance away from the snake observing its position at all times. • If the snake is located around buildings and playgrounds consider the need to activate a Lock Down procedure.

• If the snake is located inside a building, consider the need to evacuate the classroom or building.



| | Leave the snake alone and give it the opportunity to escape. If possible, monitor the snake from a safe distance (at least 5 metres away) in order to see where it goes and to direct a snake catcher to the snake (or its shelter site) if one is called. If the snake remains on school grounds, call the local licensed snake catcher on insert local snake catcher contact details here. Report the incident to the Incident Support and Operations Centre on 1800 126 126. |
|----------------------------------|---|
| Coronavirus outbreak/pandemic | Appendix B of the DET COVID Incident Response Plan provides details of the Key actions for schools to implement at each of the 'preparedness' and 'response' stages of a pandemic covid event. • Notify Department of Health and Human Services (DHHS) 1300 651 160 immediately and follow their advice. • Activate Incident Management Team • Notify your region and seek advice from your SEIL or regional Manager, if required • Direct all Media enquiries to DET Media Unit on 8688 7776. • Promotion of basic hygiene measures within the school. • Send unwell children or staff home immediately • Advise parents to keep unwell children home and seek medical attention • Follow reporting requirements by DHHS until the pandemic has passed. • Notify Incident Support and Operations Centre (24 hour, 7 days) on 1800 126 126 |



Emergency Contacts

During emergency, refer any of the emergency contacts

School Contacts

| Key Roles | Name | Phone | Phone (After Hours) | Mobile |
|--------------------------|-----------------|----------------|------------------------|--------------|
| Principal | Debra Herrmann | (03) 9756 7463 | (03) 9876 5407 | 0409 254 220 |
| Assistant Principal/s | Michelle Rayner | (03) 9756 7463 | (03) 5968 4582 | 0418 343 627 |
| Business Manager | Karen Koelewyn | (03) 9756 7463 | (03) 9756 7830 | 0438 556 307 |
| Office Manager | Madelyn Meyland | (03) 9756 7463 | | 0418 541 812 |
| School Council President | Becks Wapshott | | 0410 529 038 | 0410 529 038 |

DET Contacts

| Roles | Name |
|---|--|
| Regional Director | Terry Bennett |
| Regional Office (nevr@edumail.vic.gov.au) | General enquiries, Benalla, Glen Waverley |
| Manager, Operations & Emergency Management | Cristina Perra |
| Emergency Management Support Officer | Eloise Martin |
| Incident Support and Operations Centre (ISOC) | |
| Programmed Maintenance Services | |
| OHS Advisory Service | |
| Employee Assistance Program | |
| Media Unit (on call 24/7) | |
| SEIL | Denise Kotsikas |
| SSSO Team Leader | Julie O'Byrne |
| Acting SEIL | Scott Crawford |



Local / Other Organizations

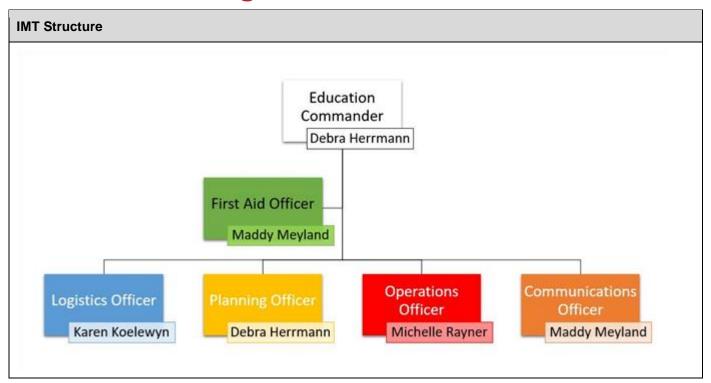
| Name |
|--|
| Monbulk Police Station |
| Angliss Hospital (Upper Ferntree Gully) |
| Gas - Multinet |
| Electricity - SPAusnet |
| Yarra Valley Water |
| Facility Plumber - Garrett McDonald |
| Facility Electrician - Steven Young |
| Shire of Yarra Ranges |
| Dept of Health & Human Service (Dandenong) |
| Closest GP - Monbulk Family Clinic |

School Bus Emergency Contacts

| Bus Routes | Areas Services | Schools serviced or bus coordinating school | Contact Details |
|----------------|----------------|---|-----------------|
| Not Applicable | | | |



Incident Management Team



| Roles | Primary Contact | Secondary Contact |
|----------------------------------|-----------------|-------------------|
| Chief Warden/Education | | |
| Commander | Name: | Name: |
| | Debra Herrmann | Michelle Rayner |
| | Phone/Mobile: | Phone/Mobile: |
| | | |
| Planning Officer | | |
| | Name: | Name: |
| | Debra Herrmann | Michelle Rayner |
| | Phone/Mobile: | Phone/Mobile: |
| | | |
| Operations Officer (Area Warden) | | |
| | Name: | Name: |
| | Michelle Rayner | Jennie Simpson |
| | Phone/Mobile: | Phone/Mobile: |
| | | |



| Communications Officer | | |
|----------------------------|-----------------|-----------------|
| | Name: | Name: |
| | Madelyn Meyland | Alesha Sangster |
| | Phone/Mobile: | Phone/Mobile: |
| | | |
| Logistics Officer (Warden) | | |
| | Name: | Name: |
| | Karen Koelewyn | Kellie McDonald |
| | Phone/Mobile: | Phone/Mobile: |
| | | |
| First Aid Officer | | |
| | Name: | Name: |
| | Madelyn Meyland | Nina DeVreeze |
| | Phone/Mobile: | Phone/Mobile: |
| | | |

Printed: 23/06/2020



Incident Management Team Roles & Responsibilities

| Core Procedures | Procedure Instructions |
|-------------------------------------|---|
| Chief Warden/Education Commander | Pre-Emergency • Maintain current contact details of IMT members. • Conduct regular exercises/drills. • Ensure students/staff with special needs list and staff trained in first aid list are up to date. • Ensure our emergency response procedures are kept up-to-date. • Ensure staff on the IMT are aware of their responsibilities. During Emergency • Attend the emergency control point. • Ascertain the nature and scope of the emergency. • Ensure that the emergency services have been notified. • Ensure the appropriate response has been actioned. • Convene our IMT as required. • Initiate evacuation of affected areas/lock-down/lock-out/shelter-in-place as required. • Brief the incoming emergency services and respond to their requests. • Report the emergency to ISOC on 1800 126 126 Post- Emergency • When the incident is rendered safe or the emergency services returns control, notify the IMT members to have staff and students return to normal operations. • Organise debrief with the IMT and, where appropriate, with any attending emergency Service. • Compile a report for the IMT and region and notify ISOC (24 hour, 7 days) and the region. |
| Planning Officer | Pre-Emergency Assist the Chief Warden. Identify resources required. Participate in emergency exercises/drills. During Emergency Attend the emergency control point. Ascertain the nature and scope of the emergency. Report any changes in the situation to the Chief Warden. Act as directed by the Chief Warden. Plan for contingencies. Post- Emergency Collect and evaluate information relating to the emergency. Identify recovery needs and develop a recovery plan (if required). |
| Operations Officer (Area Warden) | Pre-Emergency Regularly check and report on deficiencies of emergency equipment and kits. Coordinate Safety practices (e.g. clear egress paths, access to first attack equipment e.g. fire extinguishers and disposal of rubbish) by wardens throughout their areas. Participate in emergency exercises/drills. During Emergency |



| | On hearing alarm or becoming aware of an emergency, the Operations Warden will: Attend the emergency control point. Communicate with the Chief Warden by whatever means available and act on instructions. Implement the emergency response procedure relevant to the floor or area and ensure that the Chief Warden is notified. Direct logistics officer (wardens) to check the floor or area for any abnormal situation. Commence evacuation if the circumstances on their floor or area warrant this. Control the movement of people. Co-opt persons as required to assist a logistics officer (wardens) during an emergency. Ensure that any implications for regular bus/student transport arrangements for the school or clients schools are addressed. Confirm that the logistics officer's (warden) activities have been completed and report this to the Chief Warden or a senior officer of the attending emergency services if the Chief Warden is not contactable. Post Emergency Compile report of the actions taken during the emergency for the debrief. |
|----------------------------|---|
| Communications Officer | Pre-Emergency Assist the Chief Warden. Attend training in the use of the school's communication system. Maintain records and logbooks and make them available for emergency response. Ensure emergency and parent contact details are up-to-date. Participate in emergency exercises/drills. Ensure secondary contact is aware of their role as 'secondary communications officer' During Emergency Attend the emergency control point. Ascertain the nature and location of the emergency. Maintain up to date information. Confirm that emergency services have been notified. Notify appropriate IMT members. At the direction of the Chief Warden provide instruction and information to staff, students and parents as required. Keep a log of events that occurred during the emergency. Act as directed by the Chief Warden. Post- Emergency Collate logs of events completed by all IMT members during the emergency for the debrief and ensure they are secured for future reference. Contact parents as required. |
| Logistics Officer (Warden) | Pre-Emergency Ensure staff and students are aware of the emergency response procedures. Carry out safety practices (e.g. clear egress paths, access to first attack equipment e.g. fire extinguishers and disposal of rubbish). Participate in emergency exercises/drills. During Emergency Persons selected to perform as Logistics Warden will carry out activities as set out in the emergency response procedures and as directed by the Operations Warden (Area Warden). Activities may include the following: Attend the emergency control point. Operate the communication system in place. |



| | Check that any fire doors and smoke doors are properly closed Close or open other doors in accordance with the emergency response procedures. Search the floor or area to ensure all people have evacuated. This function is of greater importance than a later physical count of those evacuated. Ensure orderly flow of people into protected area. Assist occupants with disabilities. Act as lead of groups moving to nominated assembly areas. Report status of required activities to the operations officer (area warden) on their completion. Act as directed by the Chief Warden. Post- Emergency Compile report of the actions taken during the emergency for the debrief. |
|-------------------|---|
| First Aid Officer | Pre-Emergency Assist the Chief Warden. Attend training in the use of the school's communication system. Maintain first aid training as required Ensure student medical conditions are accessible in an emergency Participate in emergency exercises/drills. During Emergency Collect Emergency Details Folder Collect First Aid kit, Emergency Medication, Mobile Phone and student details folders Attend the emergency control point. Keep a log of Medications provided during the emergency. Act as directed by the Chief Warden. Post- Emergency Collate logs of events completed by all IMT members during the emergency for the debrief and ensure they are secured for future reference |

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Business Continuity

Business continuity planning is intended to minimise any safety, financial, educational, operational, reputational and/or other damaging consequences of a disruptive event.

- An inability to access your school site
- A loss of IT / telephone / data / power
- A loss of shortage of staff or skills

1. Arrangements to manage inability to access your school site

You may like to consider mutual support agreements with other schools/other local premises, virtual learning, scheduling offsite excursions

Details of arrangements

Partial site unavailable: - Modified timetable to relocate students and staff to other facilities on site - Notify site users. Eg Out of School Hours Care provider, Canteen contractor, site users. -Relocate admin and staff facilities to Library or other networked space within school depending on the area effected. - Admin staff may need to work remotely from Monbulk P.S - Contact Regional staff to discuss issues and possible options for relocation - Confirm possible accommodation availability with local schools possibly Monbulk PS or Kallista for years on the area effected, if necessary. - Provide regular updates to the school community via SMS, Sentral emails, FlexiBuzz, Facebook page, website and newsletter. Whole site unavailable: - Contact Regional staff to discuss issues and possible options for relocation once length of reinstatement program is confirmed. - Confirm possible accommodation availability with local schools possibly Monbulk PS or Kallista for admin and classes. - In conjunction with DET Media Advisory, Provide regular updates to the school community via SMS, Sentral emails, FlexiBuzz, Facebook page, website and newsletter. -Consider student transport arrangements - Notify site users. E.g. OSHClub Out of School Hours Care provider, Tradeflex cleaning contractors, The Patch Store (lunch orders), site users. IT Resources required: - CASES21 admin network - Access to wireless network. - School curriculum network - Re-direct main phone number to Principal or Assistant Principals Mobile. Considerations: OH&S issues in relocating school equipment and resources, try to limit relocation equipment. Transport arrangements for students to access other schools Separation of family groupings if spread across multiple sites Demands placed on staff due to loss of resources, relocation, etc Students' access to out of school hour's care. Key Contacts for SSU, ISOC, SEIL, Media Unit etc, can be found in the Contacts section of the **Emergency Management Plan**



| Name | Contact Details | Support Role |
|------------------------|-----------------|--|
| Monbulk P.S | 9756 6481 | Local School |
| Cushman & Wakefield | 1300 133 468 | Asbestos, Reinstatement and Preventative Maintenance |
| Kallista P.S | 9755 2633 | Local School |

2. Arrangements to manage a loss of technology / telephony / data / power

You may like to consider backing up school data, use of paper based systems, flexible lesson plans, generators, emergency lighting

Details of arrangements

Data/technology: - We have a spare hard copy sign in/out register under the counter, prepared if our internet or power cuts out. -Relocate admin and staff facilities to other networked space within school if applicable, or if no reconnection for quite some time, Admin staff may need to work remotely from local Primary schools to access Cases network (which school depends on which school is available at the time) - Utilise laptops where available to provide access to network. Telephony: - In the main office there is a hard copy parent contact details folder 'purple folder', which is updated and printed off each term. Staff contact details are in a blue display folder next to this. - First Aid, Principal & Assistant Principal each get hard copies of Parent contact details also - Hard copy rolls are printed off each term in placed in teacher pigeonholes and in evacuation packs. - Utilise mobile phones to contact staff. - Place message on 'Off Duty' which will allow callers to leave a message, if possible, referring callers to an emergency contact number either on site or at alternative location. Power: - Determine the requirement for the operation of the school. - water pump for toilet operation. - Battery back-up (UPS) is on servers. Determine time limit of UPS and back up servers as required. - Restructure school programs/timetable to account of the lack of power. Water: -Contact Yarra Valley Water to investigate how long the water supply will be shut off for. - Discuss with Yarra Valley Water to organise water tank - Contact Regional staff to discuss issues and possible options for relocation once length of reinstatement is confirmed. - Arrange for relocation of students or kept home due to OH&S and sanitation issues. Considerations: - Ensure OH&S issues are considered when using back up power and water pumps - Review and update staff contact details to include mobile phone numbers. - Staff Communications Tree to include details of messaging systems

| Name C | Contact Details | Support Role |
|--------|-----------------|--------------|
|--------|-----------------|--------------|



| CASES21 | CASES21 Support |
|-----------------|-------------------------------|
| Optus | Re-Direct phone line |
| Jennie Simpson | I.T coordinator of our school |
| DET IT helpdesk | DET IT helpdesk |

3. Arrangements to manage a loss or shortage of staff or skills

You may like to consider temporary staff arrangements, multi-skilling/cross training, alternate operational arrangements, suspending non critical activities and/or mutual support with other school(s)

| Details of arrangements | - Prioritise work allocations for remaining staff - Determine the number of Casual Relief Teachers (CRTs) required from ANZUK CRTs to be sourced only from school's preferred CRT agency ANZUK Merge classes where possible to make up full class groups - Implement succession plan/back up for key roles within school. i.e. Daily organiser, Business Manager - Inform school community of issues via Sentral emails, newsletter, Flexibuzz, SMS or note home with students. Considerations Workload of staff and emergency teachers, monitoring stress levels. |
|-------------------------|--|
|-------------------------|--|

| Name | Contact Details | Support Role |
|-------|-----------------|--------------|
| ANZUK | 9249 2444 | CRT Agency |

Business Continuity Checklist

| Action | Actioned? |
|--|-----------|
| Activate the school's Incident Management Team | |
| Evaluate the impact of the incident for: | |
| School activitiesImpact over time | |
| ManageabilityStaffing levels | |
| Resources for recovery | |

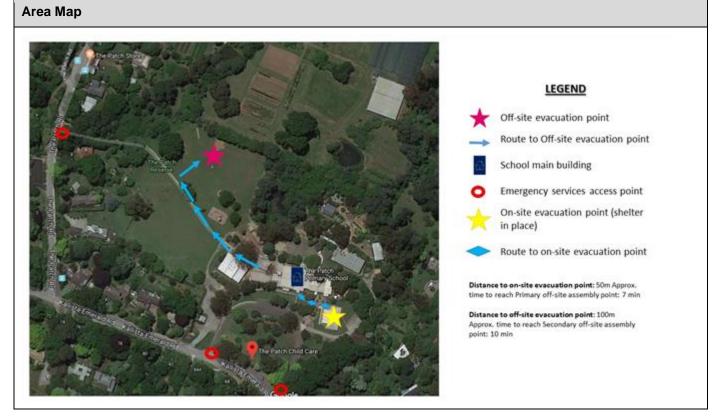


| Identify actions to mitigate impact, including: Suspension of non-critical activities Mutual support arranged with other schools Distance/virtual learning Use of different areas within site Off-site activities Back—up of key school data Using paper based systems Flexible lesson plans Using generators, portable lighting | |
|--|--|
| Produce an Action Plan for maintaining critical activities that includes: Priorities Communications Resource deployment Allocation of specific roles Monitoring Reporting Stakeholder engagement | |
| Establish a register to log all decisions and actions | |
| Establish a register to log all financial expenditure incurred | |
| Secure resources for continuity/recovery including: • Staffing • Premises • IT and equipment • Welfare | |
| Deliver appropriate communications including to: Staff Parents/Carers School Council School bus contractor/bus coordinating school (as appropriate) Outside School Hours Care provider Other users of site Region Suppliers Local Shire/Municipality (as appropriate) | |



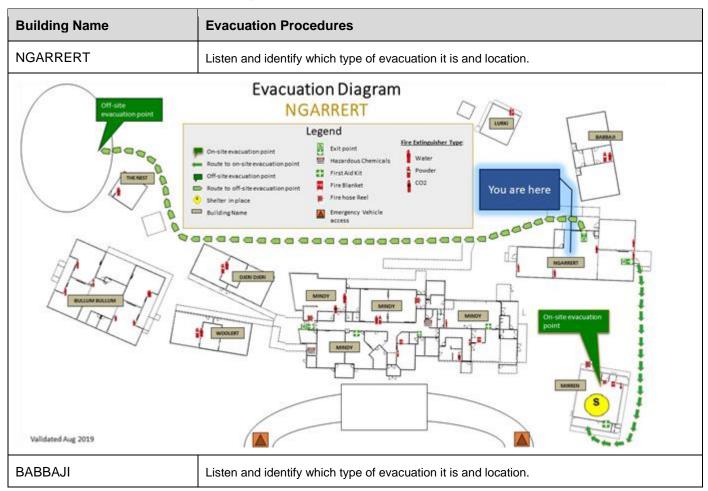
Area Map

Area Map

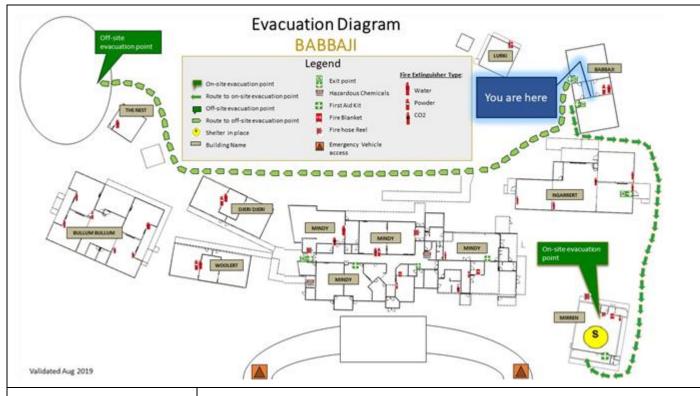




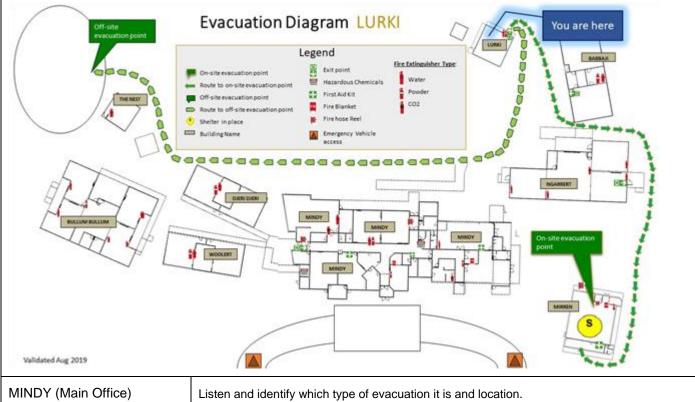
Evacuation Map



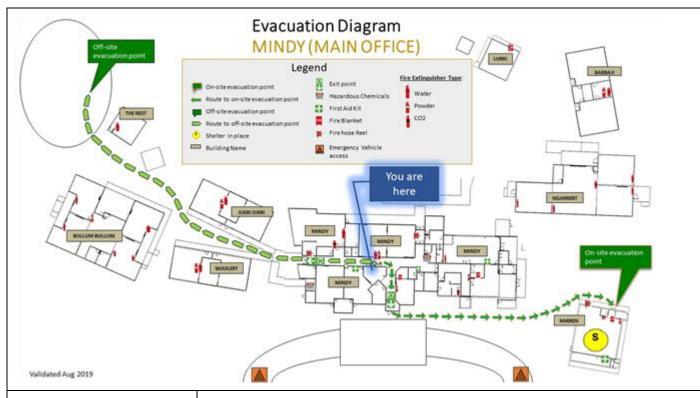




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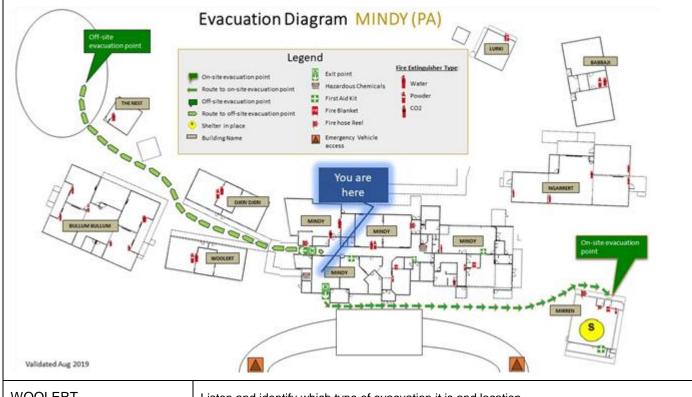






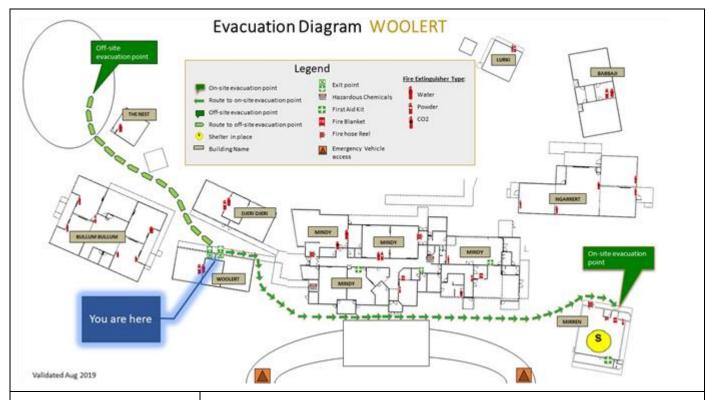
MINDY (PA)

Listen and identify which type of evacuation it is and location.



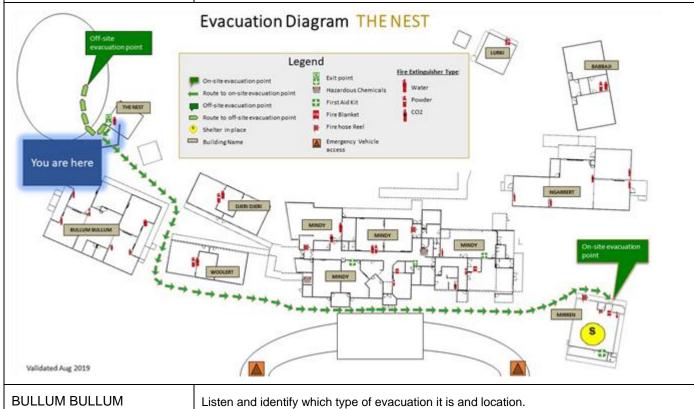
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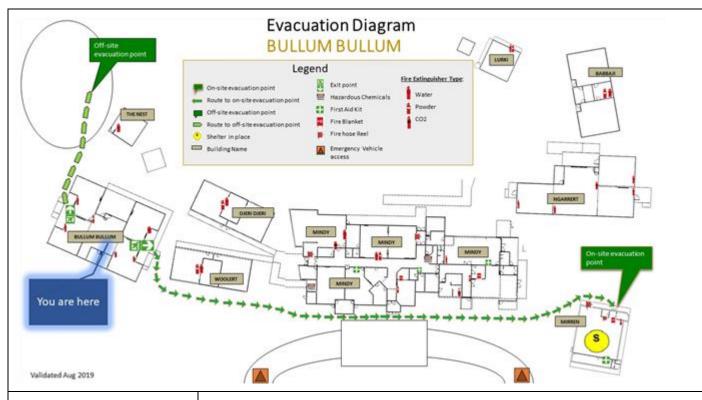
THE NEST

Listen and identify which type of evacuation it is and location.



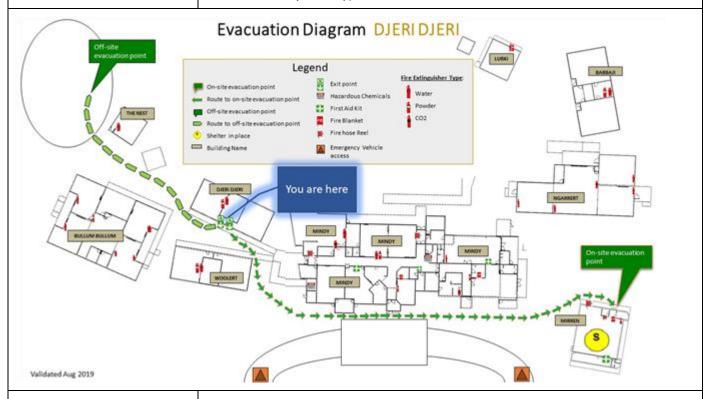
BULLUM BULLUM





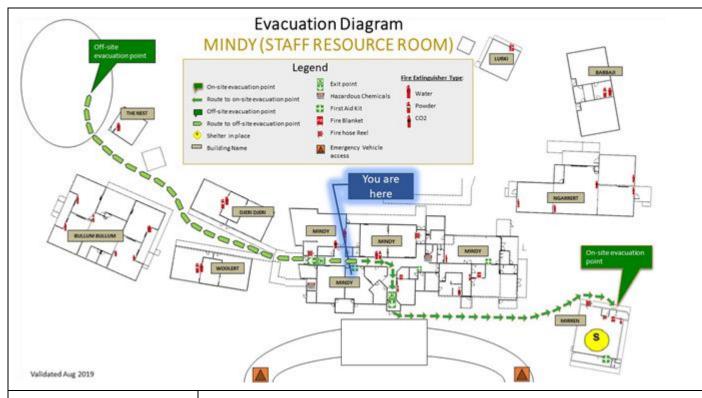
DJERI DJERI

Listen and identify which type of evacuation it is and location.



MINDY (STAFF RESOURCE ROOM)





MINDY (LIBRARY)

Listen and identify which type of evacuation it is and location.

